

#### **Archive**

Standardized terms of services and their definitions (Glossary)
Fee Information Document

# **Accounts and Packages**

# Service package

Pac	kaq	es

	Mini package	Daily package	Black package (1)
Monthly fee	€1 (2)	€2.20	€5.50 (3)
Monthly fee for senior customers (65 years of age or older)	€1 (2)	€1.54	€5.50 (3)
Monthly fee for young customers (up to 21 years old)	€1 (2)	Free	€5.50 (3)
Opening and maintenance of unlimited number of current accounts	Free	Free	Free
Debit Card (4)	Not included	Visa Debit	Visa Debit
Credit Card (4)	Not included	Not included	Luminor Black
SMS message about change in card account balance	Not included	Free	Free
Use of Internet Bank	Free	Free	Free

Unlimited number of

	Mini package	Daily package	Black package (1)
payments in Internet bank:			
- To accounts within Luminor Latvia	Free	Free	Free
- Euro payments	Free	Free	Free
Unlimited number of Standing order payments	Free	Free	Free
Unlimited number of E- invoice standing order payments	Not included	Free	Free
Cash-in operations at Luminor ATMs in Latvia:			
- Debit Card	Not included	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000
- Luminor Black Card	Not included	Not included	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50)
Cash withdrawal at Luminor ATM's in Baltics without charge:			
- Debit Card	Not included	Up to €600 per month	Up to €600 per month
- Luminor Black Card	Not included	Not included	Up to €600 per month
Fee charged in the case of exceeding the feefree withdrawal limit:			
- Debit card	Not included	0.2% of the amount	0.2% of the amount
- Luminor Black Card	Not included	Not included	2% of the amount (min. €3.50)

	Mini package	Daily package	Black package (1)
Cash withdrawal from other ATMs in Baltics and abroad:			
- Debit card	Not included	2% of the amount (min. €3.50)	2% of the amount (min. €3.50)
- Luminor Black Card	Not included	Not included	Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50)

(1) Black package consists of Luminor Black card and Basic package features.

If the Customer has made changes in the service package, for the month the change of package has taken place the Customer shall pay the fee for the more expensive package. If the Customer becomes the Bank's customer and executes the package before the 15th date the Fee for the month the package was executed is payable in full. If the Customer becomes the Bank's customer and executes the package after the 15th date the Fee for the month the package was executed is not payable.

More information about Service packages can be found here.

<sup>(2)</sup> If the average monthly balance of the Customer's term deposits and current accounts in total exceeds EUR 5,000 no monthly fee for the package is charged.

(3) The monthly fee consists of Luminor Black card and Basic package standard monthly fees.

(4) Basic package - 1 Visa Debit card is included in the package.

Black package - 1 Visa Debit card and 1 Luminor Black card are included in the package

# No longer issued packages

# No longer issued packages

	Comfort package	Gold package
Monthly fee	€3.65	€6.65
Opening and maintenance of unlimited number of current accounts	Free	Free
Debit Card (1)	Visa Debit	Visa Debit
Credit Card (1)	Visa Classic	Visa Gold Visa Classic
SMS message about change in card account balance	Free	Free
Use of Internet Bank	Free	Free
Unlimited number of payments in Internet bank:		
- To accounts within Luminor Latvia	Free	Free
<ul> <li>Euro payments, Payments outside Europe in Euro and payments in other currencies</li> </ul>	Free	Free
Unlimited number of standing order payments	Free	Free
Unlimited number of E-invoice standing order payments	Free	Free
Cash-in operations at Luminor ATMs in Latvia:		
- Debit Card	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000

	Comfort package	Gold package
- Credit Card	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
Cash withdrawal at Luminor ATM's in Baltics without charge:		
- Debit Card	Up to €600 per month	Up to €600 per month
- Credit Card	Not included	Not included
Fee charged in the case of exceeding the feefree withdrawal limit:		
- Debit Card	0.2% of the amount	0.2% of the amount
- Credit Card	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)
Cash withdrawal from other ATMs in Baltics and abroad:		
- Debit Card	2% of the amount (min. €3.50)	2% of the amount (min. €3.50)
- Credit Card	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)

New packages are not issued from 23.03.2020

(1) Comfort package cards of your choice - up to 3 Visa Debit cards and 1 Visa Classic card. Gold package cards of your choice - unlimited number of Visa Debit cards, unlimited number of Visa Classic cards and 1 Visa Gold card.

If the Customer has made changes in the service package, for the month the change of package has taken place the Customer shall pay the fee for the more expensive package. If the Customer becomes the Bank's customer and executes the package before the 15th date the Fee for the month the package was executed is payable in full. If the Customer becomes the Bank's customer and executes the package after the 15th date the Fee for the month the package was executed is not payable.

#### **Current account**

## Current account opening and maintenance

First account opening	Free
Opening of additional current account and closure of current account:	
- via Internet bank	Free
- at the Customer Service Center or via Customer Support	€5
Fee for verification of documents for an account opening for customers who are not legal residents (1) of EU, EEA or Swiss Confederation.	€200
Termination of business relations	Free
Inactive Account administration fee per month, if the Customer fails to fulfil the request of the Bank to transfer the funds from Customer's Account and/or close the Account within the deadline specified by the Bank	€40

(1) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found here.

## **Escrow account**

# Escrow account execution and amending

Escrow account opening and drafting agreement:	
- drafting of standard Escrow account agreement (together with issuance of a mortgage-backed loan by Luminor)	0.4% of the transaction amount, min. €50, max. $€500$
<ul> <li>drafting of standard Escrow account agreement (without issuance of a mortgage-backed loan by Luminor)</li> </ul>	0.4% of the transaction amount, min. €75
- drafting of non-standard Escrow account agreement	As agreed, min. €1000
Amendments to:	
- standard Escrow account agreement	0.1% of the transaction amount, min. €50
- non-standard Escrow account agreement	As agreed, min. €50

### **Payment cards**

### Ordering and delivering

	Visa Debit	Luminor Black	Luminor Visa Infinite
Card account currency	EUR (1)	Not applicable	Not applicable
Card opening (2)	€4	Free	Free
Card renewing, closing	Free	Free	Free
Monthly fee	€1.30	€3.30	€20
Delivering the card			
- by post to address in Latvia	Free	Free	Free
- by post to address abroad	€10	€10	€10
- to the Customer Service Center (3)	€10	€10	€10
Replacing the card			
- when card is replaced before the expiry date	€5	€5	€5
- additional fee for express issuing (4)	€25	€25	€25

Visa Debit is available to natural persons having reached 6 years of age.

More information about Payment cards can be found here and about safe usage of Payment cards here.

<sup>(1)</sup> VISA Debit is issued also in USD currency. Fees are equavalent to EUR fees. The Bank withhelds the fees indicated in euros in US Dollars according to the euro reference exchange rate published by the European Central Bank in compliance with the regulations for application of this exchange rate set in the General Regulations on Transactions of the Bank.

<sup>(2)</sup> Luminor Black card is available only with Basic package.
(3) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
(4) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

# Payments and cash

	Visa Debit	Luminor Black	Luminor Visa Infinite
Conversion fee for paying in different currency than account currency (5)	3%	3%	3%
Cash-out			
- Luminor ATMs	Free up to €600 per calendar month, 0.2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
- other ATMs	2% of the sum (min. €3.50)	Free up to €400 per calendar month, 2% of the sum exceeding €400 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.5
Cash-in			
- Luminor ATMs in Latvia	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50)	Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50)
Balance enquiry			
- from Luminor ATMs	Free	Free	Free
- from other ATMs	€0.50	€0.50	€0.50

<sup>(5)</sup> Conversion fee is added to the currency exchange rate.

More information about Payment cards can be found <u>here</u> and about safe usage of Payment cards <u>here</u>.

# Credit

	Visa Debit	Luminor Black	Luminor Visa Infinite
Credit limit annual interest	Not applicable	18%	14%
Changing the credit limit	Not applicable	Free	Free
Interest free period	Not applicable	Not applicable	Until next month's 20th date

More information about Payment cards can be found  $\underline{\text{here}}$  and about safe usage of Payment cards  $\underline{\text{here}}$ .

## Other services

	Visa Debit	Luminor Black	Luminor Visa Infinite
Annual interest on unauthorized debit balance	25%	25%	25%
Priority Pass lounge visits (6)			
- three single visits per calendar year	Not available	Not available	Free
- starting from fourth visit	Not available	Not available	€28
Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center	€10	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25	€25
Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure)	€40 per year	N/A	N/A

<sup>(6)</sup> Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

More information about Payment cards can be found  $\underline{\text{here}}$  and about safe usage of Payment cards  $\underline{\text{here}}$ .

## No longer issued cards (I)

#### Ordering and delivering

	Galactico Visa Debit	Visa Classic	Visa Classic Revolving
Monthly fee	€1.30	€2.50	€2.50
Delivering the card			
- by post to address in Latvia	Not applicable	Free	Free
- by post to address abroad	Not applicable	€10	€10
- to the Customer Service Center (1)	Not applicable	€10	€10
Replacing the card			
- when card is replaced before the expiry date	Not applicable	€4	€4
- additional fee for express issuing (2)	Not applicable	€25	€25

New Galactico VISA Debit payment cards are not issued from 01.02.2019. Existing Galactico VISA Debit payment cards are not replaced from 29.07.2019. New Visa Classic cards are not issued from 23.03.2020. New Visa Classic Revolving cards are not issued from 15.04.2020. (1) The fee is not applicable if the Customer pays the fee for an express issuing of the Card. (2) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

# Payments and cash

	Galactico Visa Debit	Visa Classic	Visa Classic Revolving
Conversion fee for paying in different currency than Euro (3)	3%	3%	3%
Cash-out			
- Luminor ATMs	Free up to €600 per calendar month, 0.2% of the sum exceeding €600	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)
- other ATMs	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)
Cash-in			
- Luminor ATMs in Latvia	Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600
Balance enquiry			
- from Luminor ATMs	Free	Free	Free
- from other ATMs	€0.50	€0.50	€0.50

<sup>(3)</sup> Conversion fee is added to the currency exchange rate.

More information about safe usage of Payment cards can be found  $\underline{\text{here}}$ .

## Credit

	Galactico Visa Debit	Visa Classic	Visa Classic Revolving
Credit limit annual interest	Not applicable	21%	23%
Changing the credit limit	Not applicable	Free	Free
Interest free period	Not applicable	N/A	Until next month's 25th date

More information about safe usage of Payment cards can be found <u>here</u>.

### Other services

	Galactico Visa Debit	Visa Classic	Visa Classic Revolving
Annual interest on unauthorized debit balance	25%	25%	25%
Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center	€10	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25	€25
Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure)	€40 per year	€40 per year	€40 per year

## No longer issued cards (II)

### Ordering and delivering

	Visa Gold	Visa Gold Revolving	Visa Platinum
Card account currency (1)	EUR	Not applicable	EUR
Monthly fee	€5.50	€3.90	€20
Delivering the card			
- by post to address in Latvia	Free	Free	Free
- by post to address abroad	€10	€10	€10
- to the Customer Service Center (2)	€10	€10	€10
Replacing the card			
- when card is replaced before the expiry date	€5	€10	€5
- additional fee for express issuing (3)	€25	€25	€25

New Visa Platinum credit cards are not issued from 12.12.2019.

New Visa Gold cards are not issued from 23.03.2020.

New Visa Gold Revolving cards are not issued from 15.04.2020.

(1) New credit cards with USD account currency are not issued, only the existing cards are replaced.

(2) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.

(3) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

# Payments and cash

	Visa Gold	Visa Gold Revolving	Visa Platinum
Conversion fee for paying in different currency than Euro (4)	3%	3%	3%
Cash-out			
- Luminor ATMs	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)
- other ATMs	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)	2% of the sum (min. €3.50)
Cash-in			
- Luminor ATMs in Latvia	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €600 per calendar month, 2% of the sum exceeding €600	Free up to €5000 per calendar month, 0.2% of the sum exceeding €5000
Balance enquiry			
- from Luminor ATMs	Free	Free	Free
- from other ATMs	€0.50	€0.50	€0.50

<sup>(4)</sup> Conversion fee is added to the currency exchange rate.

# Credit

	Visa Gold	Visa Gold Revolving	Visa Platinum
Credit limit annual interest	18%	18%	14%
Changing the credit limit	Free	Free	Free
Interest free period	Not applicable	Until next month's 25th date	Not applicable

# Other services

	Visa Gold	Visa Gold Revolving	Visa Platinum
Annual interest on unauthorized debit balance	25%	25%	25%
Fee for 1 person's visit to the airport business area ("Priority Pass" program)	€28	Not available	€28
Priority Pass replacement	€10	Not available	Not available
Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center	€10	€10	€10
Issuance of copy of the receipt for a transaction	€25	€25	€25
Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure)	€40 per year	€40 per year	€40 per year

#### Other cards' related services

#### Other cards' related services

SMS message about change in account balance	€0.12
PIN code reminder	
- in Customer Service Centers or via Customer Support	€2
- in Internet bank	€1

More information about safe usage of Payment cards can be found <a href="here">here</a>.

# **Outgoing payments in Euros**

#### Internal payments

	at Customer Service Center or via Customer Support	via Digital channels
To accounts within Luminor Latvia branch (1)	€5	Free

(1) Reduced commission for Luminor property insurance policy payments via Customer Support is EUR 1.

Terms for payments in Euros are available <u>here</u>.

## Payments to European countries

	at Customer Service Center or via Customer Support	via Digital channels
Euro payment (1)	€5	€0.36
Urgent Euro payment (2)	€20	€14

<sup>(1)</sup> Payments to Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' webpage.
(2) Urgent payments to TARGET2 direct member banks. Full list of banks can be found on the European Central Banks' webpage.

Terms for payments in Euros are available <u>here</u>.

### Payments to other countries (1)

	at Customer Service Center or via Customer Support	via Digital channels
Ordinary SHA payment (2)	€21	€11
Urgent SHA payment (2)	€24	€14
Express SHA payment (2)	€35	€25
Ordinary OUR payment (3)	€36	€26
Urgent OUR payment (3)	€39	€29
Express OUR payment (3)	€50	€36

(1) Payments to countries outside the Single Euro Payments Area member states.
(2) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

Terms for payments in Euros are available here.

<sup>(3)</sup> OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reason beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

# Outgoing payments in other currencies

## Internal payments

	at Customer Service Center or via Customer Support	via Digital channels
To accounts within Luminor Latvia branch (1)	€5	Free

<sup>(1)</sup> Reduced commission for Luminor property insurance policy payments via Customer Support is EUR 1.

Terms for payments in other currency are available <u>here</u>.

#### Payments to other banks

	at Customer Service Center or via Customer Support	via Digital channels
Ordinary SHA payment (1)	€21	€11
Urgent SHA payment (1)	€24	€14
Express SHA payment (1)	€35	€25
Ordinary OUR payment (2)	€36	€26
Urgent OUR payment (2)	€39	€29
Express OUR payment (2)	€50	€36

<sup>(1)</sup> SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside **EEA** member states.

Terms for payments in other currency are available here.

<sup>(2)</sup> OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

# **Incoming payments**

### Incoming payments

Payment received from within the Single Euro Payments Area member states in Euros (1)	Free
Incoming SHA payment (2)	€5
Incoming OUR payment (3)	Free

 <sup>(1)</sup> Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' webpage.
 (2) SHA - the beneficiary pays fees of a beneficiary bank and intermediary banks.
 (3) OUR - no fees are applied to the beneficiary. However, additional charges may be deducted by intermediary banks from the transferred amount.

# Other payment services

## Standing orders

	at Customer Service Center or via Customer Support	via Digital channels
Registration of standing order	€5	Free
Registration of E-invoice standing order (ERRA)	€5	Free
Amendment and cancellation	€5	Free
Standing order payment	According to the payments price list	According to the payments price list
E-invoice standing order payment	According to the payments price list	According to the payments price list

More information about Payments can be found <u>here</u>.

### Revocation, amendment and search of payment order

Internal payment	€20
Other payment:	
- up to 6 months after receipt of payment order	€50 + extra costs (1)
- over 6 months after receipt of payment order	€100 + extra costs (1)

<sup>(1)</sup> Extra costs - commission, determined by correspondent bank and/or beneficiary bank apart from the Bank for payment order investigation or correction.

### Other services

Payment transaction printout and confirmation	€3
Issuance of SWIFT or SEPA statement copy on outgoing or incoming payment	€10
Fee for convertor	€20 per year

# **Digital channels**

# Digital channels

Internet bank registration and subscription fee	Free
Code calculator issuance or replacement	€18
Code calculator Digipass 300C issuance or replacement (1)	€25
Unblocking of Code calculator in a Customer Service Center	€5
SMS message about change in account balance	€0.12

<sup>(1)</sup> Limited quantity available, therefore standart code calculator could be issued in case of replacement. More information about Digital channels can be found <a href="here">here</a>.

# Term deposit account opening and maintenance

### Term deposit account opening and maintenance

Termination of the Term Deposit before the Deposit maturity date (1)	1% of the Deposit Principal amount, min. €5
Transfer from Savings account to current account with the prior notice:	
- at least 7 calendar days in advance	Free
- at least 7 calendar days in advance  - less than 7 calendar days in advance	Free 0.5% of the amount, min. €5

Annual Interest Rates on Deposits can be found here.

More information about Term deposit can be found here.

<sup>(1)</sup> The Customer shall lose the Accrued Interest. Previously paid Accrued Interest the Bank shall withhold from the Deposit Principal.(2) Not applicable in case the Customer has come of age.

## **3rd Pillar Pensions**

# 3rd Pillar Pensions opening and servicing

	Luminor Progressive Pension Plan, price	Luminor Balanced Pension Plan, price
Agreement conclusion	Free	Free
Change of pension plan	Free	Free
Change of pension fund	Free	Free
Capital cost	Free	Free
Commission fee for annual average assets of pension plan: (1)		
For pension fund JSC Luminor Latvijas atklātais pensiju fonds	0.75%	0.75%
For funds manager Luminor Asset Management IPAS	1.6%	1.1%
For assets custody bank Luminor Bank AS Latvijas filiāle	0.07%	0.07%
Pension account statement:		
By e-mail	Free	Free
By post	€3	€3

<sup>(1)</sup> Fees from the annual average assets are calculated and deducted each business day. More information about 3rd Pillar Pensions can be found <a href="here">here</a>.

#### Loans

## Consumer loan, Car loan

Agreement fee	1.5% of loan amount, min. €60
Change of loan monthly payment date or loan repayment account	€50

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available here.

More information about Consumer loan can be found here and about Car loan here.

## Housing loan, Idea loan (Private loan)

Agreement fee	1% of loan amount or additionally disbursable amount, min. €300
Loan execution by refunding obligations from another bank	Free
Change of loan monthly repayment date or change of loan repayment account or extension of loan issuance	€50
Agreement amendment fee (1)	€200
Processing of loan holiday application	€35
Bank's approvals to state institutions and consents related to the property encumbered in favour of the Bank	€35
Preparation of non-standard documents	€90 per every type of document or agreement
Extramural assessment of the property pledged to the Bank - an apartment in a multi-apartment house	€50
Housing loan Plus services (e.g. real estate assessment)	To be agreed individually
Consideration and coordination of renovation works and the construction cost estimate (the fee is payable prior to the provision of service)	In the case of repairs, evaluation estimates are free of charge. In the case on construction it is subject to an individual agreement
Additional services (e.g. real estate assessment)	To be agreed individually
Refinancing the loan liabilities at another creditor or in case of sale of the pledged property if the transaction is financed by other creditor	€400
Fee for cancellation of the insurance policy issued by the Bank	€35

<sup>(1)</sup> For example, changes in payment schedule (excluding change of loan monthly repayment date), collateral composition, loan issuance conditions, loan currency etc. Agreement amendment fee for Private Banking customers is

More information about Housing loan can be found <a href="here">here</a> and about Idea loan <a href="here">here</a>.

## Overdraft (new overdrafts are not issued)

Annual overdraft interest rate	21%
Annual limit excess interest	36%
Agreement amendment fee	€30

### Student loan (new loans are not issued)

Loan agreement amendment fee	€25
A fine for a delayed provision of a certificate from an educational institution	€25
A delay fine	0.1% per day

### Luminor Līzings SIA and Luminor Līzings Latvija SIA price list

#### Fees for Leasing services

Luminor Līzings SIA price list for leasing services	
Leasing application consideration	Free
Commitment fee	1.5% of leasing object price, min. €165
Commitment fee for change of the lessee	€170
Commission fee from private customers engaged in economic activity in case the loan principal is reduced or repaid before maturity (1)	1.5% of the repaid principal, but not less than €60.50
Commission fee from private customers in case the loan principal is reduced or repaid before maturity (1)	Free
Luminor Līzings SIA and Luminor Līzings Latvija SIA price list for leasing services	
Amendments to the leasing agreement	€121

Prices are specified incl. VAT. (1) Repayment of liabilities before maturity entails also the payment of reasonable interest if the agreement was signed at a fixed interest rate. Interest losses are calculated by Luminor Līzings SIA on the date of early repayment.

# Fees for other Leasing services

Luminor Līzings SIA price list for other leasing services	
Invoice sent by post	€1.82
Release of commercial pledge (preparation and submission of the application to the Enterprise Register)	€30
Luminor Līzings SIA and Luminor Līzings Latvija SIA price list for leasing services	
Road Traffic Safety Directorate's (CSDD) commission fee (1)	Up to €12
Issuing of document copies and retrieval from archive	€5 for each page
Preparation of standard notices (notices on lease liabilities, incl. agreements, paid interest, debt and coordination of comparative acts)	€20
Preparation of powers of authority	€25
Preparation of non-standard notices	Up to €50
Commission fee for express transfers	According to the pricelist of Luminor (Latvia)
Review and granting consent to sub-lease or lending	€60.50
Granting consent to install LPG equipment on or perform other rebuilding of Lease Object	€20
Notarized mandata inspection	€15
Preparation of reports upon the customer's request	€85

Prices are specified incl. VAT. (1) Commission fee can be changed due to CSDD prices.



# **Investments services**

# Investing in securities

Share and ETF trading commissions:	
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share equals or is below 10 USD	USD 0.015 per share, min. USD 14
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is above 10 USD	USD 0.018 per share, min. USD 14
BME Spanish Exchanges, Borsa Italiana/Milan Stock Exchange, Deutsche BORSE (XETRA), Euronext Amsterdam, Euronext Brussels, Euronext Lisbon, Euronext Paris, NASDAQ OMX Helsinki, Vienna Stock Exchange	0.1% of Trade amount, but not less than min. €10
NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North)	0.1% of Trade amount, min. DKK 29
London Stock Exchange (IOB)	0.1% of Trade amount, min. USD 14
London Stock Exchange	0.1% of Trade amount, min. GBP 7
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD	USD 25
OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD	0.15% of Trade amount, min. USD 25
Oslo Stock Exchange	0.1% of Trade amount, min. NOK 62
NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North)	0.1% of Trade amount, min. SEK 62
SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount, min. CHF 15

Warsaw Stock Exchange	0.3% of Trade amount, min. PLN 72
Hong Kong Exchange	0.15% of Trade amount, min. HKD 140
Purchasing and selling foreign stocks/ETF in internet bank	0.5%, min. €50 / USD 65
Purchasing and selling equities at stock exchanges of the Baltic states	0.3%, min. €5.70 (1)
Mutual funds trading commissions: (2)	
Investing in mutual funds in Luminor Investor	1% of Trade amount
Investing in mutual funds in internet bank	1% of Trade amount, min. €15 / USD 20
Investing in Nordea mutual funds in internet bank	1% of Trade amount, min. €1 / USD 1.30
Debt securities trading commissions:	
Investing in debt securities in Luminor Investor	0.2% of Trade amount, min. €15
Investing in debt securities in internet bank	Up to 2% of the price, min. €50
Sale of index linked bond in secondary market (fee is included into bond price) (3)	0.2%
Other fees:	
Subscription for real time data	Fee is applied according to the service provider pricelist
Interest for negative cash balance in Luminor Investor and Luminor Trade platforms	Fee is applied according to the service provider pricelist
Fee for U.S. source income reporting to IRS (4)	USD 90
Cash transfer from Luminor Investor account	EUR 2 / USD 2.70 / GBP 1.70 / NOK 17 / SEK 18 / DKK 15

<sup>(1)</sup> The fee is charged for executed or partially executed transaction only. It is debited in transaction trade currency or its equivalent in another currency pursuant to the currency exchange rate imposed by the Bank as of the settlement date. Some stock exchanges may charge additional duties or levies.

For Private Banking customers the minimum fee for submission of the order is EUR 15,00.

(2) Luminor Bank AS Latvian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document

"Inducement Policy for the Provision of Investment and Ancillary Services" available on the website of the Bank. (3) Sell order may be subject to the third-party commissions, which will be included in the price of securities.

(4) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

#### <u>Ex-ante Information on Costs and Charges of Investment Products</u>.

More information about Investments services can be found here.

#### Financial instruments account

Financial instruments account opening and closing

Free

More information about Investments services can be found here.

#### Securities account monthly maintenance fee

Custody fee (monthly payment): (1)

- Index-linked bonds	Free
- other financial instruments	0.015% of the amount (min. €1)
Monthly custody fee for securities in Luminor Investor and Luminor Trade (2)	0.01% of the total account value

(1) Custody fee is calculated and debited from current/investment account by the 15th calendar day of the following month.

Custody fee is calculated based on the portfolio value on the last business day of the month. Portfolio value is calculated based on nominal value for bonds and non-listed securities, market value for equities and exchange traded funds, net asset value (NAV) of the investment fund units. Where the market value of the securities is not available, most recent available price shall be used for portfolio value calculation. Where such market value is not available either, the portfolio value of the securities shall be calculated based on the nominal value of the securities. Custody fee is calculated in Euro, for securities issued in foreign currencies fee is calculated in accordance with the official exchange rate announced by the European Central Bank.

(2) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied

for mutual funds asset class. No minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

More information about Investments services can be found here.

## Other securities transactions

Free-of-payment transfers (FOP):	
- Within the Bank (paid only by the sender)	€10
- Transferring financial instruments registered in the Baltic states from Luminor to a credit institution in Baltic states	€15
- Transferring financial instruments registered in the Baltic states to Luminor from a credit institution in Baltic states	€1.50
- Transfer of financial instruments registered in foreign countries (except the Baltic States) from Luminor to another credit institution	Transfers of securities registered in Scandinavian countries (Norway, Sweden, Finland, Iceland): €40; Transfers of securities registered in other EU countries (not Scandinavian countries), Switzerland, USA, Canada and Japan: €50; Securities other than those mentioned above: €160
- Transfer of financial instruments registered in foreign countries (except the Baltic States) to Luminor from another credit institution	€40
Delivery-versus-payment transfers (DVP):	
- Within the Bank	€10
- If the transaction involves the transfer of financial instruments from/to other bank	Transfers of securities registered in Scandinavian countries (Norway, Sweden, Finland, Iceland): €40; Transfers of securities registered in other EU countries (not Scandinavian countries), Switzerland, USA, Canada and Japan: €50; Securities other than those mentioned above: €160
- If the transaction involves the transfer of financial instruments registered in depositaries of the Baltics states from/to another bank	€15

More information about Investments services can be found  $\underline{\text{here}}$ .

### Reports

# Financial instruments account statement and related documents:

- via internet bank	Free
- at a Customer Service Center	Free
- by mail	€10
Investigation of financial instruments transactions and related events	Bank's costs + 10% (1)

Note: For the purpose of this pricelist terms "financial instruments" and "securities" should be treated as interchangeable. Reference to "securities" shall mean the same as reference to "financial instruments". (1) 10% is calculated from the Corporate Action reclaim amount, which we will receive after investigation.

## Other securities related services

Deregistration of financial instruments	€8
Blocking of financial instruments, incl. the shareholders' meeting	€10
Issuing documents which allow customer to participate in AGM/EGM	€20 + external costs
Instructing custodian banks about voluntary corporate actions based on customer instruction	€20 + external costs
Other services related to corporate actions	As individually agreed
Security transfer from other bank/broker to Luminor Investor	Free
Security transfer from Luminor Investor to other bank/broker	€30 per ISIN

Note: For the purpose of this pricelist terms "financial instruments" and "securities" should be treated as interchangeable. Reference to "securities" shall mean the same as reference to "financial instruments".

# Discretionary portfolio management

# Discretionary portfolio management

Management fee	As agreed with the client (plus Value Added Tax (VAT))
Performance fee	As agreed with the client (plus Value Added Tax (VAT))
Trading commission:	
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share equals or is below 10 USD	USD 0.015 per share, min. USD 14
American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is above 10 USD	USD 0.018 per share, min. USD 14
BME Spanish Exchanges, Borsa Italiana/Milan Stock Exchange, Deutsche BORSE (XETRA), Euronext Amsterdam, Euronext Brussels, Euronext Lisbon, Euronext Paris, NASDAQ OMX Helsinki, Vienna Stock Exchange	0.1% of Trade amount, but not less than min. €10
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SIX Swiss Exchange, SIX Swiss Exchange (Bluechip)	0.1% of Trade amount, min. CHF 15
Warsaw Stock Exchange	0.3% of Trade amount, min. PLN 72
Hong Kong Exchange	0.15% of Trade amount, min. HKD 140
Investing in mutual funds	0.25% of Trade amount
Investing in debt securities	0.2% of Trade amount, min. €15
Custody fee (1)	0.01% of the amount, min. €0.50 per month
Other services:	
Cash transfer from Discretionary portfolio management account	Free
Security transfer from other bank/broker to Discretionary portfolio management account	Free
Cocurity, transfer from Discretionary nortfolio	€30 per ISIN
Security transfer from Discretionary portfolio management account to other bank/ broker	

<sup>(1)</sup> The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found <a href="here">here</a>.

Ex-ante Information on Costs and Charges of Investment Products.

More information about Investments services can be found <u>here</u>.

## Cash withdrawal in safety box of bank

Cash withdrawal in safety box of bank

Cash withdrawal in safety box of bank

0.5% of amount, min. €100

## Cash deposit or withdrawal using a code at ATMs of bank

Cash deposit or withdrawal using a code at ATMs of bank\*

Drawing up an application to obtain the Code:

- at the Customer Service Center or via Customer Support (1)	€10
- via Internet bank (1)	€3
ATM Operation	0.5% of the amount

<sup>(1)</sup> If Cash-by code is ordered in Internet bank or via Customer support, the limit for cash withdrawal transactions is EUR 5000 daily, for cash deposit - EUR 5000 daily.

#### Other services

#### References and account statements

Drafting of a reference upon the Customer's request (1):	
- Standard reference about account (2)	€10
- Standard reference about loan or transactions (3)	€40
- Non-standard reference	By agreement, min. €55
Audit reference	€65
Receipt of the Account statement or information on the Account transactions through Internetbank	Free
Issuance of the account statement or information on the Account transactions at a Customer Service Center (4) or dispatch by mail or by email.	€5 per month (per account or card)

(1) If upon the Customer's request the Bank issues a reference that contains information comprised of several items, the fee for the preparation of the relevant reference shall be subject to the aggregation of the fees set for the references and account statements with the relevant content.

(2) Standard reference on opened/ closed account; account balance; overdue liabilities for daily banking services.
(3) Standard reference on loan balance; fully repaid credit liabilities; non-existence of credit liabilities; approved / rejected loan; loan repayment quality; transactions in account, with card; used Regular payment and Regular invoice payment/ E-invoice standing order (ERRA).

(4) The consumer who has not entered into an agreement with the Bank on the use of Internet Banking, is eligible to receive a free of charge account statement or the information included in the account statement at the Customer Service Centers once a calendar month for the previous calendar month.

#### Other services

Inspection of authorization issued by the Customer:	
- if issued in Latvia	€15
- if issued abroad	€100
Service fee for Private Banking customers (1)	€50
Provision of information to public authorities in accordance with the law including - Acceptance and execution of orders or assignments from bailiffs (official receivers) or the State Revenue Service (2)	€10 + fee for the payment according to the "Payments" price list
Issuance of a document from the archive	€30 for each document
Mail delivery	
- in Latvia	€5
- Abroad	€10
Courier delivery	€5 + Actual costs

<sup>(1)</sup> The Commission applies if the customer and the Bank have entered into a contract on individual customer service and the average balance of the Customer's assets in the Bank during the previous three month period is less than the minimum specified by the Bank criteria.

(2) The fee is paid by the Customer, regarding the account or cash funds of which a relevant instruction or order has been received.