

Archive

Standardized terms of services and their definitions (Glossary)
Fee Information Document

Accounts and Packages

Service package

| Pac | kaq | es |
|-----|-----|----|
| | | |

| | Mini package | Daily package | Black package (1) |
|---|--------------|---------------|-------------------|
| Monthly fee | €1 (2) | €2.20 | €5.50 (3) |
| Monthly fee for senior customers (65 years of age or older) | €1 (2) | €1.54 | €5.50 (3) |
| Monthly fee for young customers (up to 21 years old) | €1 (2) | Free | €5.50 (3) |
| Opening and maintenance of unlimited number of current accounts | Free | Free | Free |
| Debit Card (4) | Not included | Visa Debit | Visa Debit |
| Credit Card (4) | Not included | Not included | Luminor Black |
| SMS message about change in card account balance | Not included | Free | Free |
| Use of Internet Bank | Free | Free | Free |
| | | | |

Unlimited number of

| | Mini package | Daily package | Black package (1) |
|--|--------------|--|---|
| payments in Internet bank: | | | |
| - To accounts within Luminor Latvia | Free | Free | Free |
| - Euro payments | Free | Free | Free |
| Unlimited number of Standing order payments | Free | Free | Free |
| Unlimited number of E- invoice standing order payments | Not included | Free | Free |
| Cash-in operations at Luminor ATMs in Latvia: | | | |
| - Debit Card | Not included | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 |
| - Luminor Black Card | Not included | Not included | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min €3.50) |
| Cash withdrawal at Luminor ATM's in Baltics without charge: | | | |
| - Debit Card | Not included | Up to €600 per month | Up to €600 per month |
| - Luminor Black Card | Not included | Not included | Up to €600 per month |
| Fee charged in the case of exceeding the feefree withdrawal limit: | | | |
| - Debit card | Not included | 0.2% of the amount | 0.2% of the amount |
| - Luminor Black Card | Not included | Not included | 2% of the amount (min. €3.50) |

| | Mini package | Daily package | Black package (1) |
|--|--------------|-------------------------------|---|
| Cash withdrawal from other ATMs in Baltics and abroad: | | | |
| - Debit card | Not included | 2% of the amount (min. €3.50) | 2% of the amount (min. €3.50) |
| - Luminor Black Card | Not included | Not included | Free up to €400 per month, 2% of the sum exceeding €400 (min. €3.50) |

(1) Black package consists of Luminor Black card and Basic package features.

If the Customer has made changes in the service package, for the month the change of package has taken place the Customer shall pay the fee for the more expensive package. If the Customer becomes the Bank's customer and executes the package before the 15th date the Fee for the month the package was executed is payable in full. If the Customer becomes the Bank's customer and executes the package after the 15th date the Fee for the month the package was executed is not payable.

More information about Service packages can be found here.

⁽²⁾ If the average monthly balance of the Customer's term deposits and current accounts in total exceeds EUR 5,000 no monthly fee for the package is charged.

(3) The monthly fee consists of Luminor Black card and Basic package standard monthly fees.

(4) Basic package - 1 Visa Debit card is included in the package.

Black package - 1 Visa Debit card and 1 Luminor Black card are included in the package

No longer issued packages

No longer issued packages

| | Comfort package | Gold package |
|---|--|--|
| Monthly fee | €3.65 | €6.65 |
| Opening and maintenance of unlimited number of current accounts | Free | Free |
| Debit Card (1) | Visa Debit | Visa Debit |
| Credit Card (1) | Visa Classic | Visa Gold Visa Classic |
| SMS message about change in card account balance | Free | Free |
| Use of Internet Bank | Free | Free |
| Unlimited number of payments in Internet bank: | | |
| - To accounts within Luminor Latvia | Free | Free |
| Euro payments, Payments outside Europe in Euro and payments in other currencies | Free | Free |
| Unlimited number of standing order payments | Free | Free |
| Unlimited number of E-invoice standing order payments | Free | Free |
| Cash-in operations at Luminor ATMs in Latvia: | | |
| - Debit Card | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 |

| | Comfort package | Gold package |
|--|--|--|
| - Credit Card | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| Cash withdrawal at Luminor ATM's in Baltics without charge: | | |
| - Debit Card | Up to €600 per month | Up to €600 per month |
| - Credit Card | Not included | Not included |
| Fee charged in the case of exceeding the feefree withdrawal limit: | | |
| - Debit Card | 0.2% of the amount | 0.2% of the amount |
| - Credit Card | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| Cash withdrawal from other ATMs in Baltics and abroad: | | |
| - Debit Card | 2% of the amount (min. €3.50) | 2% of the amount (min. €3.50) |
| - Credit Card | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| | | |

New packages are not issued from 23.03.2020

(1) Comfort package cards of your choice - up to 3 Visa Debit cards and 1 Visa Classic card. Gold package cards of your choice - unlimited number of Visa Debit cards, unlimited number of Visa Classic cards and 1 Visa Gold card.

If the Customer has made changes in the service package, for the month the change of package has taken place the Customer shall pay the fee for the more expensive package. If the Customer becomes the Bank's customer and executes the package before the 15th date the Fee for the month the package was executed is payable in full. If the Customer becomes the Bank's customer and executes the package after the 15th date the Fee for the month the package was executed is not payable.

Current account

Current account opening and maintenance

| First account opening | Free |
|---|------|
| Opening of additional current account and closure of current account: | |
| - via Internet bank | Free |
| - at the Customer Service Center or via Customer Support | €5 |
| Fee for verification of documents for an account opening for customers who are not legal residents (1) of EU, EEA or Swiss Confederation. | €200 |
| Termination of business relations | Free |
| Inactive Account administration fee per month, if the Customer fails to fulfil the request of the Bank to transfer the funds from Customer's Account and/or close the Account within the deadline specified by the Bank | €40 |

(1) A natural person who has the right to reside in a member state of EU, EEA or Swiss Confederation by virtue of EU or national law, including a natural person who has acquired asylum seeker, refugee or alternative status.

More information about Account opening can be found here.

Escrow account

Escrow account execution and amending

| Escrow account opening and drafting agreement: | |
|---|---|
| - drafting of standard Escrow account agreement (together with issuance of a mortgage-backed loan by Luminor) | 0.4% of the transaction amount, min. €50, max. $€500$ |
| drafting of standard Escrow account agreement (without issuance of a mortgage-backed loan by Luminor) | 0.4% of the transaction amount, min. €75 |
| - drafting of non-standard Escrow account agreement | As agreed, min. €1000 |
| Amendments to: | |
| - standard Escrow account agreement | 0.1% of the transaction amount, min. €50 |
| - non-standard Escrow account agreement | As agreed, min. €50 |

Payment cards

Ordering and delivering

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|--|------------|----------------|-----------------------|
| Card account currency | EUR (1) | Not applicable | Not applicable |
| Card opening (2) | €4 | Free | Free |
| Card renewing, closing | Free | Free | Free |
| Monthly fee | €1.30 | €3.30 | €20 |
| Delivering the card | | | |
| - by post to address in Latvia | Free | Free | Free |
| - by post to address abroad | €10 | €10 | €10 |
| - to the Customer Service Center (3) | €10 | €10 | €10 |
| Replacing the card | | | |
| - when card is replaced before the expiry date | €5 | €5 | €5 |
| - additional fee for express issuing (4) | €25 | €25 | €25 |

Visa Debit is available to natural persons having reached 6 years of age.

More information about Payment cards can be found here and about safe usage of Payment cards here.

⁽¹⁾ VISA Debit is issued also in USD currency. Fees are equavalent to EUR fees. The Bank withhelds the fees indicated in euros in US Dollars according to the euro reference exchange rate published by the European Central Bank in compliance with the regulations for application of this exchange rate set in the General Regulations on Transactions of the Bank.

⁽²⁾ Luminor Black card is available only with Basic package.
(3) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.
(4) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

Payments and cash

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|--|---|---|
| Conversion fee for paying in different currency than account currency (5) | 3% | 3% | 3% |
| Cash-out | | | |
| - Luminor ATMs | Free up to €600 per calendar month, 0.2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50) |
| - other ATMs | 2% of the sum (min. €3.50) | Free up to €400 per calendar month, 2% of the sum exceeding €400 (min. €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.5 |
| Cash-in | | | |
| - Luminor ATMs in Latvia | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €600 per calendar month, 2% of the sum exceeding €600 (min. €3.50) | Free up to €1000 per calendar month, 2% of the sum exceeding €1000 (min. €3.50) |
| Balance enquiry | | | |
| - from Luminor ATMs | Free | Free | Free |
| - from other ATMs | €0.50 | €0.50 | €0.50 |

⁽⁵⁾ Conversion fee is added to the currency exchange rate.

More information about Payment cards can be found <u>here</u> and about safe usage of Payment cards <u>here</u>.

Credit

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|------------------------------|----------------|----------------|---------------------------------|
| Credit limit annual interest | Not applicable | 18% | 14% |
| Changing the credit limit | Not applicable | Free | Free |
| Interest free period | Not applicable | Not applicable | Until next month's 20th date |

More information about Payment cards can be found $\underline{\text{here}}$ and about safe usage of Payment cards $\underline{\text{here}}$.

Other services

| | Visa Debit | Luminor Black | Luminor Visa Infinite |
|---|---------------|---------------|-----------------------|
| Annual interest on unauthorized debit balance | 25% | 25% | 25% |
| Priority Pass lounge visits (6) | | | |
| - three single visits per calendar year | Not available | Not available | Free |
| - starting from fourth visit | Not available | Not available | €28 |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 | €25 |
| Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure) | €40 per year | N/A | N/A |

⁽⁶⁾ Cardholder can bring additional guests to lounge every time cardholder visits lounge. Companions' visits are counted as separate visits.

More information about Payment cards can be found $\underline{\text{here}}$ and about safe usage of Payment cards $\underline{\text{here}}$.

No longer issued cards (I)

Ordering and delivering

| | Galactico Visa Debit | Visa Classic | Visa Classic Revolving |
|--|----------------------|--------------|------------------------|
| Monthly fee | €1.30 | €2.50 | €2.50 |
| Delivering the card | | | |
| - by post to address in Latvia | Not applicable | Free | Free |
| - by post to address abroad | Not applicable | €10 | €10 |
| - to the Customer Service Center (1) | Not applicable | €10 | €10 |
| Replacing the card | | | |
| - when card is replaced before the expiry date | Not applicable | €4 | €4 |
| - additional fee for express issuing (2) | Not applicable | €25 | €25 |

New Galactico VISA Debit payment cards are not issued from 01.02.2019. Existing Galactico VISA Debit payment cards are not replaced from 29.07.2019. New Visa Classic cards are not issued from 23.03.2020. New Visa Classic Revolving cards are not issued from 15.04.2020. (1) The fee is not applicable if the Customer pays the fee for an express issuing of the Card. (2) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

Payments and cash

| | Galactico Visa Debit | Visa Classic | Visa Classic Revolving |
|---|---|--|---|
| Conversion fee for paying in different currency than Euro (3) | 3% | 3% | 3% |
| Cash-out | | | |
| - Luminor ATMs | Free up to €600 per calendar month, 0.2% of the sum exceeding €600 | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| - other ATMs | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| Cash-in | | | |
| - Luminor ATMs in Latvia | Free up to €2000 per calendar month, 0.2% of the sum exceeding €2000 | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 |
| Balance enquiry | | | |
| - from Luminor ATMs | Free | Free | Free |
| - from other ATMs | €0.50 | €0.50 | €0.50 |

⁽³⁾ Conversion fee is added to the currency exchange rate.

More information about safe usage of Payment cards can be found $\underline{\text{here}}$.

Credit

| | Galactico Visa Debit | Visa Classic | Visa Classic Revolving |
|------------------------------|----------------------|--------------|---------------------------------|
| Credit limit annual interest | Not applicable | 21% | 23% |
| Changing the credit limit | Not applicable | Free | Free |
| Interest free period | Not applicable | N/A | Until next month's 25th date |

More information about safe usage of Payment cards can be found <u>here</u>.

Other services

| | Galactico Visa Debit | Visa Classic | Visa Classic Revolving |
|---|----------------------|--------------|------------------------|
| Annual interest on unauthorized debit balance | 25% | 25% | 25% |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 | €25 |
| Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure) | €40 per year | €40 per year | €40 per year |

No longer issued cards (II)

Ordering and delivering

| | Visa Gold | Visa Gold Revolving | Visa Platinum |
|--|-----------|---------------------|---------------|
| Card account currency (1) | EUR | Not applicable | EUR |
| Monthly fee | €5.50 | €3.90 | €20 |
| Delivering the card | | | |
| - by post to address in Latvia | Free | Free | Free |
| - by post to address abroad | €10 | €10 | €10 |
| - to the Customer Service Center (2) | €10 | €10 | €10 |
| Replacing the card | | | |
| - when card is replaced before the expiry date | €5 | €10 | €5 |
| - additional fee for express issuing (3) | €25 | €25 | €25 |

New Visa Platinum credit cards are not issued from 12.12.2019.

New Visa Gold cards are not issued from 23.03.2020.

New Visa Gold Revolving cards are not issued from 15.04.2020.

(1) New credit cards with USD account currency are not issued, only the existing cards are replaced.

(2) The fee is not applicable if the Customer pays the fee for an express issuing of the Card.

(3) If the card is ordered on a business day by 12:00 AM, it will be delivered to Customer Service Center in Riga within 5 hours, and outside Riga within Latvia on the next business day.

Payments and cash

| | Visa Gold | Visa Gold Revolving | Visa Platinum |
|---|--|--|--|
| Conversion fee for paying in different currency than Euro (4) | 3% | 3% | 3% |
| Cash-out | | | |
| - Luminor ATMs | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| - other ATMs | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) | 2% of the sum (min. €3.50) |
| Cash-in | | | |
| - Luminor ATMs in Latvia | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €600 per calendar month, 2% of the sum exceeding €600 | Free up to €5000 per calendar month, 0.2% of the sum exceeding €5000 |
| Balance enquiry | | | |
| - from Luminor ATMs | Free | Free | Free |
| - from other ATMs | €0.50 | €0.50 | €0.50 |

⁽⁴⁾ Conversion fee is added to the currency exchange rate.

Credit

| | Visa Gold | Visa Gold Revolving | Visa Platinum |
|------------------------------|----------------|---------------------------------|----------------|
| Credit limit annual interest | 18% | 18% | 14% |
| Changing the credit limit | Free | Free | Free |
| Interest free period | Not applicable | Until next month's 25th date | Not applicable |

Other services

| | Visa Gold | Visa Gold Revolving | Visa Platinum |
|---|--------------|---------------------|---------------|
| Annual interest on unauthorized debit balance | 25% | 25% | 25% |
| Fee for 1 person's visit to the airport business area ("Priority Pass" program) | €28 | Not available | €28 |
| Priority Pass replacement | €10 | Not available | Not available |
| Changing card standard cash-out or purchase limits via Customer Support or at the Customer Service Center | €10 | €10 | €10 |
| Issuance of copy of the receipt for a transaction | €25 | €25 | €25 |
| Closed Card account maintenance (first to be charged one year after the customer's written notice on the Card closure) | €40 per year | €40 per year | €40 per year |

Other cards' related services

Other cards' related services

| SMS message about change in account balance | €0.12 |
|--|-------|
| PIN code reminder | |
| - in Customer Service Centers or via Customer Support | €2 |
| - in Internet bank | €1 |

More information about safe usage of Payment cards can be found here.

Outgoing payments in Euros

Internal payments

| | at Customer Service Center or via Customer Support | via Digital channels |
|--|--|----------------------|
| To accounts within Luminor Latvia branch (1) | €5 | Free |

(1) Reduced commission for Luminor property insurance policy payments via Customer Support is EUR 1.

Terms for payments in Euros are available <u>here</u>.

Payments to European countries

| | at Customer Service Center or via Customer Support | via Digital channels |
|-------------------------|--|----------------------|
| Euro payment (1) | €5 | €0.36 |
| Urgent Euro payment (2) | €20 | €14 |

⁽¹⁾ Payments to Single Euro Payments Area member states. Full list of countries can be found on the European Central Banks' webpage.
(2) Urgent payments to TARGET2 direct member banks. Full list of banks can be found on the European Central Banks' webpage.

Terms for payments in Euros are available <u>here</u>.

Payments to other countries (1)

| | at Customer Service Center or via Customer Support | via Digital channels |
|--------------------------|--|----------------------|
| Ordinary SHA payment (2) | €21 | €11 |
| Urgent SHA payment (2) | €24 | €14 |
| Express SHA payment (2) | €35 | €25 |
| Ordinary OUR payment (3) | €36 | €26 |
| Urgent OUR payment (3) | €39 | €29 |
| Express OUR payment (3) | €50 | €36 |

(1) Payments to countries outside the Single Euro Payments Area member states.
(2) SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

Terms for payments in Euros are available here.

⁽³⁾ OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reason beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

Outgoing payments in other currencies

Internal payments

| | at Customer Service Center or via Customer Support | via Digital channels |
|--|--|----------------------|
| To accounts within Luminor Latvia branch (1) | €5 | Free |

⁽¹⁾ Reduced commission for Luminor property insurance policy payments via Customer Support is EUR 1.

Terms for payments in other currency are available <u>here</u>.

Payments to other banks

| | at Customer Service Center or via Customer Support | via Digital channels |
|--------------------------|--|----------------------|
| Ordinary SHA payment (1) | €21 | €11 |
| Urgent SHA payment (1) | €24 | €14 |
| Express SHA payment (1) | €35 | €25 |
| Ordinary OUR payment (2) | €36 | €26 |
| Urgent OUR payment (2) | €39 | €29 |
| Express OUR payment (2) | €50 | €36 |

⁽¹⁾ SHA (Shared) - the payer and the beneficiary each pay the charges: the Customer pays the Bank fee, the recipient pays beneficiary bank and correspondent/ intermediary banks fees (such fees may be withheld from the transferred amount).

OUR charges allowed in case of beneficiary account is held in the bank outside **EEA** member states.

Terms for payments in other currency are available here.

⁽²⁾ OUR (all fees for payer) – when a payment is sent with the charge type OUR, the payer may be charged additional fees by the beneficiary's bank and/or by the correspondent banks which will be debited by Luminor from the payer's account. However, the Bank shall not be held liable if the beneficiary does not receive the full payment amount due to other reasons beyond the Bank's control (additional charges may be deducted by correspondent/ intermediary banks from the transferred amount).

Incoming payments

Incoming payments

| Payment received from within the Single Euro Payments Area member states in Euros (1) | Free |
|--|------|
| Incoming SHA payment (2) | €5 |
| Incoming OUR payment (3) | Free |

 ⁽¹⁾ Payments from Single Euro Payments Area member states and compliant with SEPA requirements. Full list of countries can be found on the European Central Banks' webpage.
 (2) SHA - the beneficiary pays fees of a beneficiary bank and intermediary banks.
 (3) OUR - no fees are applied to the beneficiary. However, additional charges may be deducted by intermediary banks from the transferred amount.

Other payment services

Standing orders

| | at Customer Service Center or via Customer Support | via Digital channels |
|---|--|--------------------------------------|
| Registration of standing order | €5 | Free |
| Registration of E-invoice standing order (ERRA) | €5 | Free |
| Amendment and cancellation | €5 | Free |
| Standing order payment | According to the payments price list | According to the payments price list |
| E-invoice standing order payment | According to the payments price list | According to the payments price list |

More information about Payments can be found <u>here</u>.

Revocation, amendment and search of payment order

| Internal payment | €20 |
|---|------------------------|
| Other payment: | |
| - up to 6 months after receipt of payment order | €50 + extra costs (1) |
| - over 6 months after receipt of payment order | €100 + extra costs (1) |

⁽¹⁾ Extra costs - commission, determined by correspondent bank and/or beneficiary bank apart from the Bank for payment order investigation or correction.

Other services

| Payment transaction printout and confirmation | €3 |
|--|--------------|
| Issuance of SWIFT or SEPA statement copy on outgoing or incoming payment | €10 |
| Fee for convertor | €20 per year |

Digital channels

Digital channels

| Internet bank registration and subscription fee | Free |
|---|-------|
| Code calculator issuance or replacement | €18 |
| Code calculator Digipass 300C issuance or replacement (1) | €25 |
| Unblocking of Code calculator in a Customer Service Center | €5 |
| SMS message about change in account balance | €0.12 |

⁽¹⁾ Limited quantity available, therefore standart code calculator could be issued in case of replacement. More information about Digital channels can be found here.

Term deposit account opening and maintenance

Term deposit account opening and maintenance

| Termination of the Term Deposit before the Deposit maturity date (1) | 1% of the Deposit Principal amount, min. €5 |
|---|---|
| Transfer from Savings account to current account with the prior notice: | |
| | |
| - at least 7 calendar days in advance | Free |
| - at least 7 calendar days in advance - less than 7 calendar days in advance | Free 0.5% of the amount, min. €5 |

Annual Interest Rates on Deposits can be found here.

More information about Term deposit can be found here.

⁽¹⁾ The Customer shall lose the Accrued Interest. Previously paid Accrued Interest the Bank shall withhold from the Deposit Principal.(2) Not applicable in case the Customer has come of age.

3rd Pillar Pensions

3rd Pillar Pensions opening and servicing

| | Luminor Progressive Pension Plan, price | Luminor Balanced Pension Plan, price |
|--|--|---|
| Agreement conclusion | Free | Free |
| Change of pension plan | Free | Free |
| Change of pension fund | Free | Free |
| Capital cost | Free | Free |
| Commission fee for annual average assets of pension plan: (1) | | |
| For pension fund JSC Luminor Latvijas atklātais pensiju fonds | 0.75% | 0.75% |
| For funds manager Luminor Asset Management IPAS | 0.43% | 0.43% |
| For assets custody bank Luminor Bank AS Latvijas filiāle | 0.07% | 0.07% |
| Pension account statement: | | |
| By e-mail | Free | Free |
| By post | €3 | €3 |

⁽¹⁾ Fees from the annual average assets are calculated and deducted each business day. More information about 3rd Pillar Pensions can be found here.

Loans

Consumer loan, Car loan

| Agreement fee | 1.5% of loan amount, min. €60 |
|---|-------------------------------|
| Change of loan monthly payment date or loan repayment account | €50 |

You need a payment account in Luminor to conclude a loan agreement. Information on charges and commission fees related to the opening and use of the payment account is available here.

More information about Consumer loan can be found here and about Car loan here.

Housing loan, Idea loan (Private loan)

| Agreement fee | 1% of loan amount or additionally disbursable amount, min. €300 |
|--|---|
| Loan execution by refunding obligations from another bank | Free |
| Change of loan monthly repayment date or change of loan repayment account or extension of loan issuance | €50 |
| Agreement amendment fee (1) | €200 |
| Processing of loan holiday application | €35 |
| Bank's approvals to state institutions and consents related to the property encumbered in favour of the Bank | €35 |
| Preparation of non-standard documents | €90 per every type of document or agreement |
| Extramural assessment of the property pledged to the Bank - an apartment in a multi-apartment house | €50 |
| Housing loan Plus services (e.g. real estate assessment) | To be agreed individually |
| Consideration and coordination of renovation works and the construction cost estimate (the fee is payable prior to the provision of service) | In the case of repairs, evaluation estimates are free of charge. In the case on construction it is subject to an individual agreement |
| Additional services (e.g. real estate assessment) | To be agreed individually |
| Refinancing the loan liabilities at another creditor or in case of sale of the pledged property if the transaction is financed by other creditor | €400 |
| Fee for cancellation of the insurance policy issued by the Bank | €35 |

⁽¹⁾ For example, changes in payment schedule (excluding change of loan monthly repayment date), collateral composition, loan issuance conditions, loan currency etc. Agreement amendment fee for Private Banking customers is

More information about Housing loan can be found here and about Idea loan here.

Overdraft (new overdrafts are not issued)

| Annual overdraft interest rate | 21% |
|--------------------------------|-----|
| Annual limit excess interest | 36% |
| Agreement amendment fee | €30 |

Student loan (new loans are not issued)

| Loan agreement amendment fee | €25 |
|---|--------------|
| A fine for a delayed provision of a certificate from an educational institution | €25 |
| A delay fine | 0.1% per day |

Luminor Līzings SIA and Luminor Līzings Latvija SIA price list

Fees for Leasing services

| Luminor Līzings SIA price list for leasing services | |
|--|--|
| Leasing application consideration | Free |
| Commitment fee | 1.5% of leasing object price, min. €165 |
| Commitment fee for change of the lessee | €170 |
| Commission fee from private customers engaged in economic activity in case the loan principal is reduced or repaid before maturity (1) | 1.5% of the repaid principal, but not less than €60.50 |
| Commission fee from private customers in case the loan principal is reduced or repaid before maturity (1) | Free |
| Luminor Līzings SIA and Luminor Līzings Latvija SIA price list for leasing services | |
| Amendments to the leasing agreement | €121 |

Prices are specified incl. VAT. (1) Repayment of liabilities before maturity entails also the payment of reasonable interest if the agreement was signed at a fixed interest rate. Interest losses are calculated by Luminor Līzings SIA on the date of early repayment.

Fees for other Leasing services

| Luminor Līzings SIA price list for other leasing services | |
|--|--|
| Invoice sent by post | €1.82 |
| Release of commercial pledge (preparation and submission of the application to the Enterprise Register) | €30 |
| Luminor Līzings SIA and Luminor Līzings Latvija SIA price list for leasing services | |
| Road Traffic Safety Directorate's (CSDD) commission fee (1) | Up to €12 |
| Issuing of document copies and retrieval from archive | €5 for each page |
| Preparation of standard notices (notices on lease liabilities, incl. agreements, paid interest, debt and coordination of comparative acts) | €20 |
| Preparation of powers of authority | €25 |
| Preparation of non-standard notices | Up to €50 |
| Commission fee for express transfers | According to the pricelist of Luminor (Latvia) |
| Review and granting consent to sub-lease or lending | €60.50 |
| Granting consent to install LPG equipment on or perform other rebuilding of Lease Object | €20 |
| Notarized mandata inspection | €15 |
| Preparation of reports upon the customer's request | €85 |

Prices are specified incl. VAT. (1) Commission fee can be changed due to CSDD prices.



Investments services

Investing in securities

| Share and ETF trading commissions: | |
|--|--|
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share equals or is below 10 USD | USD 0.015 per share, min. USD 14 |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is above 10 USD | USD 0.018 per share, min. USD 14 |
| BME Spanish Exchanges, Borsa Italiana/Milan Stock Exchange, Deutsche BORSE (XETRA), Euronext Amsterdam, Euronext Brussels, Euronext Lisbon, Euronext Paris, NASDAQ OMX Helsinki, Vienna Stock Exchange | 0.1% of Trade amount, but not less than min. €10 |
| NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North) | 0.1% of Trade amount, min. DKK 29 |
| London Stock Exchange (IOB) | 0.1% of Trade amount, min. USD 14 |
| London Stock Exchange | 0.1% of Trade amount, min. GBP 7 |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD | USD 25 |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD | 0.15% of Trade amount, min. USD 25 |
| Oslo Stock Exchange | 0.1% of Trade amount, min. NOK 62 |
| NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North) | 0.1% of Trade amount, min. SEK 62 |
| SIX Swiss Exchange, SIX Swiss Exchange (Bluechip) | 0.1% of Trade amount, min. CHF 15 |

| Warsaw Stock Exchange | 0.3% of Trade amount, min. PLN 72 |
|---|--|
| Hong Kong Exchange | 0.15% of Trade amount, min. HKD 140 |
| Purchasing and selling foreign stocks/ETF in internet bank | 0.5%, min. €50 / USD 65 |
| Purchasing and selling equities at stock exchanges of the Baltic states | 0.3%, min. €5.70 (1) |
| Mutual funds trading commissions: (2) | |
| Investing in mutual funds in Luminor Investor | 1% of Trade amount |
| Investing in mutual funds in internet bank | 1% of Trade amount, min. €15 / USD 20 |
| Investing in Nordea mutual funds in internet bank | 1% of Trade amount, min. €1 / USD 1.30 |
| Debt securities trading commissions: | |
| Investing in debt securities in Luminor Investor | 0.2% of Trade amount, min. €15 |
| Investing in debt securities in internet bank | Up to 2% of the price, min. €50 |
| Sale of index linked bond in secondary market (fee is included into bond price) (3) | 0.2% |
| Other fees: | |
| Subscription for real time data | Fee is applied according to the service provider pricelist |
| Interest for negative cash balance in Luminor Investor and Luminor Trade platforms | Fee is applied according to the service provider pricelist |
| Fee for U.S. source income reporting to IRS (4) | USD 90 |
| Cash transfer from Luminor Investor account | EUR 2 / USD 2.70 / GBP 1.70 / NOK 17 / SEK 18 / DKK 15 |
| | |

⁽¹⁾ The fee is charged for executed or partially executed transaction only. It is debited in transaction trade currency or its equivalent in another currency pursuant to the currency exchange rate imposed by the Bank as of the settlement date. Some stock exchanges may charge additional duties or levies.

For Private Banking customers the minimum fee for submission of the order is EUR 15,00.

(2) Luminor Bank AS Latvian Branch receives inducements (commission) from investments fund managers for the distribution of investment fund units to the clients. The rates of commission received differ by investment fund. For further information on the inducements received and paid by Luminor Bank AS please refer to the document

"Inducement Policy for the Provision of Investment and Ancillary Services" available on the website of the Bank. (3) Sell order may be subject to the third-party commissions, which will be included in the price of securities.

(4) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

<u>Ex-ante Information on Costs and Charges of Investment Products</u>.

More information about Investments services can be found here.

Financial instruments account

Financial instruments account opening and closing

Free

More information about Investments services can be found here.

Securities account monthly maintenance fee

Custody fee (monthly payment): (1)

| - Index-linked bonds | Free |
|--|----------------------------------|
| - other financial instruments | 0.015% of the amount (min. €1) |
| Monthly custody fee for securities in Luminor Investor and Luminor Trade (2) | 0.01% of the total account value |

(1) Custody fee is calculated and debited from current/investment account by the 15th calendar day of the following month.

Custody fee is calculated based on the portfolio value on the last business day of the month. Portfolio value is calculated based on nominal value for bonds and non-listed securities, market value for equities and exchange traded funds, net asset value (NAV) of the investment fund units. Where the market value of the securities is not available, most recent available price shall be used for portfolio value calculation. Where such market value is not available either, the portfolio value of the securities shall be calculated based on the nominal value of the securities. Custody fee is calculated in Euro, for securities issued in foreign currencies fee is calculated in accordance with the official exchange rate announced by the European Central Bank.

(2) Custody fee is calculated separately for equities, bonds and mutual funds. €0.50 per month minimum fee is applied

for mutual funds asset class. No minimum fee is applied for equities and bonds.

The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

More information about Investments services can be found here.

Other securities transactions

| Free-of-payment transfers (FOP): | |
|---|---|
| - Within the Bank (paid only by the sender) | €10 |
| - Transferring financial instruments registered in the Baltic states from Luminor to a credit institution in Baltic states | €15 |
| - Transferring financial instruments registered in the Baltic states to Luminor from a credit institution in Baltic states | €1.50 |
| - Transfer of financial instruments registered in foreign countries (except the Baltic States) from Luminor to another credit institution | Transfers of securities registered in Scandinavian countries (Norway, Sweden, Finland, Iceland): €40; Transfers of securities registered in other EU countries (not Scandinavian countries), Switzerland, USA, Canada and Japan: €50; Securities other than those mentioned above: €160 |
| - Transfer of financial instruments registered in foreign countries (except the Baltic States) to Luminor from another credit institution | €40 |
| Delivery-versus-payment transfers (DVP): | |
| - Within the Bank | €10 |
| - If the transaction involves the transfer of financial instruments from/to other bank | Transfers of securities registered in Scandinavian countries (Norway, Sweden, Finland, Iceland): €40; Transfers of securities registered in other EU countries (not Scandinavian countries), Switzerland, USA, Canada and Japan: €50; Securities other than those mentioned above: €160 |
| - If the transaction involves the transfer of financial instruments registered in depositaries of the Baltics states from/to another bank | €15 |

More information about Investments services can be found $\underline{\text{here}}$.

Reports

Financial instruments account statement and related documents:

| - via internet bank | Free |
|--|------------------------|
| - at a Customer Service Center | Free |
| - by mail | €10 |
| Investigation of financial instruments transactions and related events | Bank's costs + 10% (1) |

Note: For the purpose of this pricelist terms "financial instruments" and "securities" should be treated as interchangeable. Reference to "securities" shall mean the same as reference to "financial instruments". (1) 10% is calculated from the Corporate Action reclaim amount, which we will receive after investigation.

Other securities related services

| Deregistration of financial instruments | €8 |
|---|------------------------|
| Blocking of financial instruments, incl. the shareholders' meeting | €10 |
| Issuing documents which allow customer to participate in AGM/EGM | €20 + external costs |
| Instructing custodian banks about voluntary corporate actions based on customer instruction | €20 + external costs |
| Other services related to corporate actions | As individually agreed |
| Security transfer from other bank/broker to Luminor Investor | Free |
| Security transfer from Luminor Investor to other bank/broker | €30 per ISIN |

Note: For the purpose of this pricelist terms "financial instruments" and "securities" should be treated as interchangeable. Reference to "securities" shall mean the same as reference to "financial instruments".

Discretionary portfolio management

Discretionary portfolio management

| Management fee | As agreed with the client (plus Value Added Tax (VAT)) |
|--|--|
| Performance fee | As agreed with the client (plus Value Added Tax (VAT)) |
| Trading commission: | |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share equals or is below 10 USD | USD 0.015 per share, min. USD 14 |
| American Stock Exchange, NASDAQ, NASDAQ (Small Cap), New York Stock Exchange, New York Stock Exchange (ARCA), when value of one share is above 10 USD | USD 0.018 per share, min. USD 14 |
| BME Spanish Exchanges, Borsa Italiana/Milan Stock Exchange, Deutsche BORSE (XETRA), Euronext Amsterdam, Euronext Brussels, Euronext Lisbon, Euronext Paris, NASDAQ OMX Helsinki, Vienna Stock Exchange | 0.1% of Trade amount, but not less than min. €10 |
| NASDAQ OMX Copenhagen, NASDAQ OMX Copenhagen (First North) | 0.1% of Trade amount, min. DKK 29 |
| London Stock Exchange (IOB) | 0.1% of Trade amount, min. USD 14 |
| London Stock Exchange | 0.1% of Trade amount, min. GBP 7 |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is below 50'000 USD | USD 25 |
| OTC Markets group (Pink Sheets), OTC Bulletin Board, when Trade amount is above 50'000 USD | 0.15% of Trade amount, min. USD 25 |

| Oslo Stock Exchange | 0.1% of Trade amount, min. NOK 62 |
|---|---|
| NASDAQ OMX Stockholm, NASDAQ OMX Stockholm (First North) | 0.1% of Trade amount, min. SEK 62 |
| SIX Swiss Exchange, SIX Swiss Exchange (Bluechip) | 0.1% of Trade amount, min. CHF 15 |
| Warsaw Stock Exchange | 0.3% of Trade amount, min. PLN 72 |
| Hong Kong Exchange | 0.15% of Trade amount, min. HKD 140 |
| Investing in mutual funds | 0.25% of Trade amount |
| Investing in debt securities | 0.2% of Trade amount, min. €15 |
| Custody fee (1) | 0.01% of the amount, min. €0.50 per month |
| Other services: | |
| Cash transfer from Discretionary portfolio management account | Free |
| Security transfer from other bank/broker to Discretionary portfolio management account | Free |
| Convity, transfer from Discretionary nortfolio | €30 per ISIN |
| Security transfer from Discretionary portfolio management account to other bank/ broker | |

⁽¹⁾ The custody fee will be calculated daily using the end of day portfolio values and charged on a monthly basis (excluding VAT where applicable). For any currency conversions to EUR, our partner SAXO bank uses market spot exchange rate adding 0.5% margin on top. A spot exchange rate is the current price level in the market to directly exchange one currency for another, for delivery on the earliest possible value date which is provided by most Electronic Communication Network (ECN) brokers (e.g. Reuters).

(2) The detailed information on the Annual withholding tax on income earned in USA, can be found here.

Ex-ante Information on Costs and Charges of Investment Products.

More information about Investments services can be found <u>here</u>.

Cash withdrawal in safety box of bank

Cash withdrawal in safety box of bank

Cash withdrawal in safety box of bank

0.5% of amount, min. €100

Cash deposit or withdrawal using a code at ATMs of bank

Cash deposit or withdrawal using a code at ATMs of bank*

Drawing up an application to obtain the Code:

| - at the Customer Service Center or via Customer Support (1) | €10 |
|---|--------------------|
| - via Internet bank (1) | €3 |
| ATM Operation | 0.5% of the amount |

⁽¹⁾ If Cash-by code is ordered in Internet bank or via Customer support, the limit for cash withdrawal transactions is EUR 5000 daily, for cash deposit - EUR 5000 daily.

Other services

References and account statements

| Drafting of a reference upon the Customer's request (1): | |
|--|------------------------------------|
| - Standard reference about account (2) | €10 |
| - Standard reference about loan or transactions (3) | €40 |
| - Non-standard reference | By agreement, min. €55 |
| Audit reference | €65 |
| Receipt of the Account statement or information on the Account transactions through Internetbank | Free |
| Issuance of the account statement or information on the Account transactions at a Customer Service Center (4) or dispatch by mail or by email. | €5 per month (per account or card) |

(1) If upon the Customer's request the Bank issues a reference that contains information comprised of several items, the fee for the preparation of the relevant reference shall be subject to the aggregation of the fees set for the references and account statements with the relevant content.

(2) Standard reference on opened/ closed account; account balance; overdue liabilities for daily banking services.
(3) Standard reference on loan balance; fully repaid credit liabilities; non-existence of credit liabilities; approved / rejected loan; loan repayment quality; transactions in account, with card; used Regular payment and Regular invoice payment/ E-invoice standing order (ERRA).

(4) The consumer who has not entered into an agreement with the Bank on the use of Internet Banking, is eligible to receive a free of charge account statement or the information included in the account statement at the Customer Service Centers once a calendar month for the previous calendar month.

Other services

| Inspection of authorization issued by the Customer: | |
|---|--|
| - if issued in Latvia | €15 |
| - if issued abroad | €100 |
| Service fee for Private Banking customers (1) | €50 |
| Provision of information to public authorities in accordance with the law including - Acceptance and execution of orders or assignments from bailiffs (official receivers) or the State Revenue Service (2) | €10 + fee for the payment according to the "Payments" price list |
| Issuance of a document from the archive | €30 for each document |
| Mail delivery | |
| - in Latvia | €5 |
| - Abroad | €10 |
| Courier delivery | €5 + Actual costs |

⁽¹⁾ The Commission applies if the customer and the Bank have entered into a contract on individual customer service and the average balance of the Customer's assets in the Bank during the previous three month period is less than the minimum specified by the Bank criteria.

(2) The fee is paid by the Customer, regarding the account or cash funds of which a relevant instruction or order has been received.